



## Frequently Asked Questions – TEXpress Lanes

### What are TEXpress Lanes?

TEXpress Lanes are managed toll lanes (also referred to as express lanes) throughout the North Texas region. Currently, TEXpress Lanes are under construction, being planned or open on six major Dallas-Fort Worth corridors in addition to the North Tarrant Express:

- LBJ Express (I-635) Phases 1 & 2 (of 3) now open
- DFW Connector (SH-114) now open
- I-35E
- I-35W
- I-30 (Tom Landry Freeway)
- SH-183

### How do TEXpress Lanes, or managed express toll lanes, work?

TEXpress Lanes are designated express lanes within highway corridors that feature variable toll rates based on time of day and the level of traffic congestion. The highway operator is required to keep traffic moving at a minimum of 50 mph, so as congestion increases, the rates will increase. Traffic conditions are assessed real-time, with toll rates adjusting throughout the day. Prices will be lower during non-peak driving times. For more information, go to [www.NTETEXpress.com](http://www.NTETEXpress.com).

### Are TEXpress highways and toll roads the same thing?

No. A toll road, like the Chisolm Trail Parkway (CTP) or the President George Bush Turnpike (PGBT), charges a fixed or scheduled rate for the use of the road. Additionally, toll roads do not generally predict travel times or ensure that traffic will keep moving as do the TEXpress Lanes.

### How do I know how much the toll rates are?

The toll rates are posted on digital pricing signs at each of the entrances onto the TEXpress Lanes. Once you enter the TEXpress corridor, the rate you see is the rate you will be charged.

### I carpool or frequently have additional passengers in my car. Is there an HOV discount rate?

Yes. HOV, motorcycles and carpool drivers who use any TEXpress Lanes throughout North Texas are eligible for a 50% discount during weekday rush hours. This discount can only be obtained by using the Drive On TEXpress app or online version in conjunction with a valid TollTag, TxTag or EZ TAG. Go to [www.DriveOnTEXpress.com](http://www.DriveOnTEXpress.com) to register.

**Why am I billed for two tolls when I travel along the full length North Tarrant Express corridor?**

The North Tarrant Express has two segments: the east segment between FM 157 in Euless and the 820/121/183 or North Loop 820 and Airport Freeway merge by North East Mall; the west segment runs between the 820/121/183 merge by North East Mall and I-35W. If you travel only one segment, you receive one toll charge. If you travel both segments, you receive two toll charges. You can always choose to exit the TEXpress Lanes at the 820/121/183 merge and shift to the general highway lanes that are not tolled.

**Do I have to take the TEXpress Lanes?**

Drivers always have the option of traveling in the TEXpress Lanes and paying tolls, or drivers can choose to travel in the general purpose lanes that are adjacent to the TEXpress Lanes at no cost.

**What tags work if I'm traveling in the NTE Corridor?**

You can use a TollTag, TxTag or EZ TAG to capture toll charges at a discounted rate of up to 50% as you travel through the NTE corridor or any other tolled highway throughout North Texas. TollTags, TxTags and EZ TAGs provide a substantial discount off of ZipCash pay-by-mail rates.

**Where can I purchase a TollTag?**

You can purchase a TollTag through the North Texas Tollway Authority (NTTA), either online at [www.ntta.org](http://www.ntta.org), or in one of NTTA's designated locations throughout North Texas. You can also purchase a new TollTag at the North Tarrant Express office and receive a \$5 toll credit when you open a new \$40 account. The office is located at 9001 Airport Freeway, Suite 600 in North Richland Hills (6th floor of the Frost Bank building, located one block west of Precinct Line Road) and is open Monday through Thursday 8:30 a.m. to 5 p.m., and Friday, 8:30 a.m. to 2 p.m.

**Where can I go to see where the entrances and exits are along the North Tarrant Express corridor?**

There is a full corridor map posted on the NTE TEXpress website, [www.NTETEXpress.com](http://www.NTETEXpress.com), which shows all of the TEXpress and general highway entrance ramps and exit ramps along the 13.3-mile corridor. In addition, there are detailed maps for each TEXpress entrance and exit ramps, along with directions and helpful tips on how to access and use them.